



[www.stcroixgas.com](http://www.stcroixgas.com)

415 S Second St  
River Falls, WI 54022  
(715) 425-6177

**JANUARY 2013**

**Due Date:**  
**January 25,**  
**Friday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:  
Our office, 415 S. 2nd Street.  
Due date deadline: 5 p.m.

Prescott Location:  
First National Bank,  
1151 N. Canton Street.  
Due date deadline:  
lobby - 5 p.m.,  
drive-up window - 6 p.m.



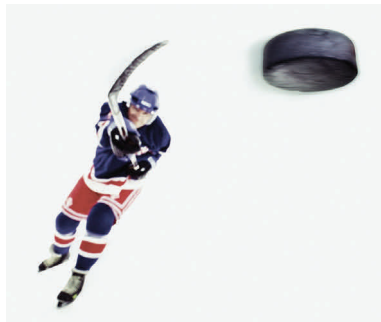
Online bill payers:  
allow 10 business days for your payment check to reach us.



ONLINE: Visit us at [stcroixgas.com](http://stcroixgas.com).

You can click through to pay by credit card with Payment Service Network. There is a \$3.99 transaction charge.

You can request e-mail bill delivery at our website.



## Goal!

### Win by saving on your natural gas bills this winter

*Good advice from EnergyStar.gov*

#### 1. So simple: Change your air filter

Check your filter every month, especially during heavy use months (December through March). If the filter looks dirty after a month, change it. New filters are available at hardware stores.

A dirty filter will slow down air flow and make the system work harder to keep you warm or cool – wasting energy. A clean filter will also prevent dust and dirt from building up in the system – leading to expensive maintenance and/or early system failure.

#### 2. Tune up your HVAC equipment yearly

Just as a tune-up for your car can improve your gas mileage, a yearly tune-up of your furnace can improve efficiency and comfort.

#### 3. Install a programmable thermostat (available at hardware stores)

By setting back your thermostat 10 degrees for 8 hours every day, for example, at night, a programmable thermostat can save you about 10% in natural gas costs.

#### 4. Seal your heating and cooling ducts

Ducts that move air to-and-from a forced air furnace are often big energy wasters. Sealing and insulating ducts can save as much as 20 percent – and sometimes much more.

Use duct sealant (mastic) or metal-backed (foil) tape to seal the seams and connections of ducts. Focus first on sealing ducts that run through the attic, crawlspace, unheated basement, or garage. After sealing the ducts in those spaces, wrap them in insulation to keep them from getting hot in the summer or cold in the winter. Next, look to seal any other ducts that you can access in the heated or cooled part of the house.

*Check [www.focusonenergy.com](http://www.focusonenergy.com) for financial incentives!*

#### 5. Upgrade to an ENERGY STAR furnace, after addressing the big air leaks in your home and duct system.

If your HVAC equipment is more than 10 years old or not keeping your house comfortable, have it evaluated by a professional HVAC contractor. But before you invest in a new HVAC system, make sure that you have addressed the big air leaks in your house and the duct system. Sometimes, these are the real sources of problems rather than your HVAC equipment.

Improper installation can reduce system efficiency by up to 30 percent – costing you more on your utility bills.

*Your licensed contractor can provide the applications for Focus on Energy rebates.*

#### **St. Croix Gas furnace tune-ups**

\$85.00 plus tax and parts for most tune-ups.

Call us at 715-425-6177 for an appointment, Monday–Friday, business hours. You must be home during the appointment.